

Customs Requirements

Customs Clearance Authorization

For International Express to clear dutiable packages through Customs on your behalf, we must be authorized to act as your agent. By signing up for a International Express account you have authorized us to act as your agent for packages that you import through the International Express service. As such, we are required to maintain a signed authorization letter, your TRN, and a copy of a valid Government issued ID on file. This is a one-time process that can be accomplished electronically after signing up for an account or when you come to pick up your first package.

Invoices

Jamaica Customs requires invoices for all packages being imported into Jamaica to determine the value and whether Customs duty charges apply. All invoices must be legible, from the supplier, itemized with the item's cost, and include the supplier's and the buyer's name and address details. Gifts, used goods, and shipments that are not coming directly from an e-commerce vendor also require invoices to clear Customs.

Personal Shipments

Personal shipments below 50 USD are duty-free provided that the shipment is sent using a personal account and doesn't include any goods that would be considered commercial in nature or of commercial quantities.

Passengers arriving in Jamaica are entitled to a 500 USD duty-free allowance on personal items bought overseas. The entire allowance or a portion thereof can be applied to packages imported via International Express. [Click here for more information regarding importing personal shipments into Jamaica.](#)

Commercial Shipments

Shipments that are commercial in nature, contain goods in commercial quantities, or imported using a business account are always dutiable. Commercial shipments carry a higher Customs Admin Fee (CAF), and therefore generally attract higher Customs duty charges than personal shipments. Business account holders, with Tax Compliance Letters (TCLs) can avoid higher GCT tax rates by providing us with a copy of a valid TCL. Duty exemptions, etc. can be applied to packages imported via International Express provided the supporting documents are transmitted to us prior to the shipment arriving in Jamaica. [Click here for more information regarding importing commercial shipments into Jamaica.](#)